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Til: Hol Kommune Postmottak[postmottak@hol.kommune.no]

Tittel: Subject: Appeal – Water Charges Case 371/26 You can also copy in the case number in the first line of the email: Case no. 371/26 Reference 2025/2211-20

Dear Sir/Madam,

I refer to your decision dated 29 April 2026 (case no. 371/26) regarding my request for a reduction in water charges for the property at Holsfjordvegen 109.

I wish to formally appeal this decision.

The recorded water consumption of 115 m³ was due to a leak, which has now been identified and rectified. This was not normal or intentional usage.

I would also like to clarify that the property was only occupied by a tenant for approximately three months during the relevant period. The level of consumption is therefore clearly not representative of normal household use.

Furthermore, the leak was discovered upon my return from India, and I acted immediately by contacting a local plumber in Hol to address the issue. This demonstrates that the situation was unforeseen and outside my control, and that I took prompt and responsible action.

While I understand the municipality's reference to the regulations, I respectfully request that discretion be considered in this exceptional situation, where the high consumption resulted from a fault rather than genuine use.

I appreciate that the sewage charges have been reduced to an average level. However, the water charge still reflects consumption that did not correspond to actual use.

I would therefore kindly request that Hol Municipality reconsider this matter and assess whether a partial reduction or adjustment can be made.

Please let me know if any further documentation is required, including confirmation from the plumber if necessary.

Thank you for your consideration.

Yours faithfully,

Keith Terrett

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